





# Water Treatment for Small Supplies – Balancing Risks and Costs

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### Introduction

- Small supplies big challenges
- Compliance:
  - Minor supplies (501 5,000) 60% not fully compliant
  - Small (101 500) 70% not fully compliant
- Seven case studies
  - background
  - features
  - challenges and success factors
- Treatment technology
- Treatment challenges



### Whirinaki

#### Background

- Established under Nga Punawai o Hokianga, and completed in 2000
- 64 households, expanded in 2017 to 89
- Community
  - owned and operated (Whirinaki Water Board)
  - work largely by volunteers

- Off grid (micro-hydro and PV)
- Surface water, microfiltration, and UV disinfection
- Original supply designed Cook Costello (plant D&C by Pall)
- Upgrade designed by Board and CH2M Beca



# Whirinaki – Challenges and Success Factors

- Biggest challenges
  - remoteness
  - high deprivation
- Membrane filtration
  - high technology
  - copes well with variable raw water quality
- High quality source water
- Community
  - successful operation for 17 years
  - commitment to running supply
  - value is deeper than just safe water



### Shannon

#### Background

- Horowhenua District Council, operated by Downer
- Population of 1,400
- Basic chlorination-only plant
- Surface water, typically 2 4 NTU, but can rise to >100 NTU

#### Features

- Design by CH2M Beca
- Membrane filtration, pH correction, chlorination, completely automated
- Delivery in two contracts membrane (Pall) and balance of plant (Downer) total of \$2.6 million

#### Discussion

Membrane well-suited (unattended and simple operation, copes with short high turbidity events)



# Shannon - Challenges and Success Factors

- Capital Assistance Programme funding (72%)
- Membrane technology:
  - Unattended operation
  - Good fit for raw water
  - Avoided cost of clarifier

Consistent performance (<0.1 NTU) despite many flood events</li>

Compliance in 15/16 for bacteria but not for protozoa



### Tokomaru

#### Background

- Horowhenua District Council, operated by Downer
- Population of 550
- Surface water, infiltration gallery, chlorination only, history of boil water notices
- Cost of traditional plant of \$2.5 million pushed out by 20 years

- Sand media + carbon media + High Flow cartridge filtration, and UV all containerised
- Turned off when turbidity > 2 NTU
- Trialled at pilot scale for 6 months
- Design by Filtec, implemented 2013-15, cost \$350,000
- Cartridge costs of \$8,000 per year (50% higher last 2 years), carbon cost of \$10,000 in first year

# Tokomaru - Challenges and Success Factors

- Risks of extended duration storm events and catchment changes (now adding additional storage)
- Compliance generally maintained, but one boil water notice
- Process solution relies on selective use
- Community now has a treated water supply
- Achieved full compliance for 15/16



### Eketahuna

#### Background

- Tararua District Council
- Population of 440
- Surface water bush catchment in foothills of Tararua Ranges
- Infiltration gallery (average 0.5 NTU)

- Selective abstraction (< 2 NTU)</li>
- Macrolite media filtration and UV
- Design by Filtec, implemented in 2011/2012 at a capital cost of \$490,000
- Very low operational costs



### Eketahuna - Challenges and Success Factors

- Ensuring everyone understood requirements of DWSNZ
- Low cost treatment solution
- Reliant on good raw water quality

Compliance 15/16 for bacteria but not for protozoa



### Seddon

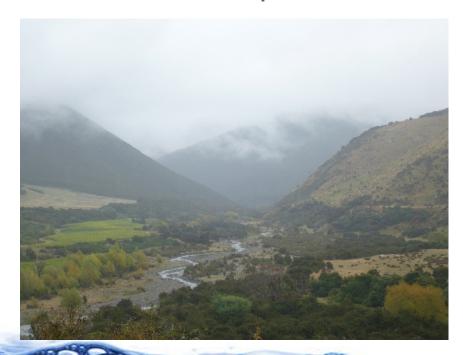
#### Background

- Marlborough District Council (owner and operator)
- Part of larger Awatere rural water supply scheme
- Population of 840 (seasonal peak)
- Upland stream catchment with infiltration gallery (spikes of up to 80 NTU)

- CH2M Beca preliminary design and client advisor role for D&C delivery
- CAP funding of \$1 million in late 2015
- Specimen design on basis of conventional process but alternatives invited
- Contract awarded to Filtec in late June for \$2.6 million (membrane filtration process)
- Need to hydraulically separate from rural supply

# Seddon - Challenges and Success Factors

- Convincing community of health risks of un-treated supply
- Rural supply will remain un-treated point of entry being considered
- Membrane-based process favoured over conventional





### Little River

#### Background

- Christchurch City Council owner, City Care operated
- Population of 240
- Surface water source from creek (3 log), slow sand filtration and chlorination
- Insufficient catchment yield and non-compliant (filtered water spikes > 1 NTU)

- New well drilled elevated hardness (up to 320 mg/L) and salinity
- Treatment plant upgrading (CH2M Beca design) softening of groundwater, slow sand filter refurbishment and UV
- Total cost of \$2 million



# Little River - Challenges and Success Factors

- Increased complexity of treatment from softening
- Blending of surface water and groundwater:
  - improved resilience
  - counters water quality negatives of each source
- Compliance in 15/16 for bacteria but not for protozoa





### Kaeo

- FNDC → private ownership in 2001 → Wai Care Environmental Consultants
- Population of 72 in 27 households
- Shallow well, high iron, Deferum iron removal plant (CAP funded in 2011)
- Poor treated water quality, not financially sustainable
- Unsuccessfully applied for CAP funding in 2015 with two options
  - Upgrading existing plant \$200,000
  - Implement new groundwater source and expanding the supply \$750,000
- Early 2016 media attention idea of upgrading school supply to serve community
- Lesson need to implement simple robust solutions, which can be challenging for poor quality sources

# Treatment Technologies (1 of 2)

- Media filtration + cartridges + UV
  - Small supplies
  - Effective where water quality is good (< 2 5 NTU)</li>
  - Risks if use selective abstraction and/or source water deteriorates
  - Simple and low cost
- Coagulation (+ clarification) + media filtration
  - Difficulty of coagulation control under varying raw water quality
  - Similar cost to membrane filtration for small plants
  - Other factors can favour membranes
    - Level of attendance
    - Experience required

# Treatment Technologies (2 of 2)

#### Membrane filtration

- Consistent high quality water even under varying raw water quality
- More technically complex, but can be sustainably operated in small remote supplies
- Greater certainty of compliance
- Availability of pre-engineered small plants
- Significant part of future



# Conclusions - Non-technology Factors

- Costs for small supplies can be 4 x or greater higher than main metropolitan areas
- Economically disadvantaged
- Small supplies are unaffordable if costs are ring-fenced
- Small supplies only affordable if:
  - costs are harmonised across a large customer base
  - community run supplies



# Conclusions - Technology Factors

#### Cartridge filtration and UV disinfection

- Effective where water quality is good (< 2 5 NTU)</li>
- Not suitable for higher turbidity sources
- Simple and low cost

#### Membrane filtration

- High quality and more robust level of treatment
- Compliance more assured under varying raw water quality
- More complex technology but proven for small remote supplies
- Pre-engineering is improving economics and operability

#### Coagulation/Clarification/Filtration

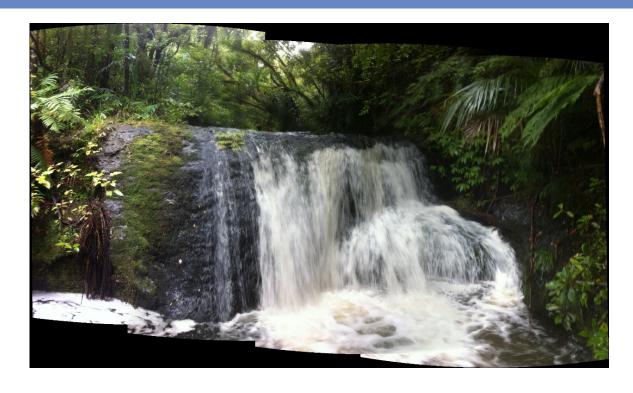
- Greater level of optimisation required under varying raw water quality
- Still more economic for large plants but less so at small scale

### Conclusions – Decision Matrix

Source Water Quality	Best Match Treatment Process			
	Risk Profile		Operational Capability	
	Higher	Lower	High	Low
Very High Quality < 2 NTU, <5 TCU	Cartridge + UV	Media Filtration + Cartridge + UV	Cartridge + UV	Cartridge + UV
High Quality < 2 – 4 NTU	Media Filtration + Cartridge + UV	Direct Filtration  Membrane Filtration	Direct Filtration	Media Filtration + Cartridge + UV
Good Quality < 10 NTU, < 20 TCU	Direct Filtration	Conventional Membrane Filtration Direct Filtration + UV	Direct Filtration	Membrane Filtration
Poor Quality > 100 NTU, > 50 TCU	Conventional	Membrane Filtration	Conventional Membrane Filtration	Membrane Filtration



### Questions



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