# Code of conduct / Proposed changes for registration

GIEN BURR

## Code of conduct for Independe nt qualified persons

Must act lawfully and ethically in the best interests of the building owner and council

Being honest and upfront with council and building owners

Be of sound character

Treat all information gained with care and using it for appropriate purposes only

Comply with all relevant legislation , regulations and building code

Disciplinary action can be applied to encourage acceptable work quality ethics and provide consequences for failing to do so

## Grounds for discipline

Did supervised work negligently or incompetently

Obtained registration for specified systems dishonestly

Carried out work on systems they were not registered for

Consistently failing to provide correct documentation

Misrepresenting their competence on a system

Carried out or supervised work on a specific system outside their competency

Has provided false information/documentation to building owner or council

Either orally or in writing made any declaration knowing it to be false or misleading Produced to the registrar or made use of any document knowing it was not genuine.

Complaint received from a customer regarding the quality of service being provided or any matter regarding inappropriate behavoiur

### Warning process

First breach of discipline the IQP may be issued with a oral warning, formal written (level 1)

Second event or breach of discipline the IQP may be issued with a formal written warning (level 2)

Third event or breach of discipline the IQP may be issued a final written warning (level 3)

In the event of any further breach of discipline the IQP may be classified as serious misconduct culminating in suspension or deregistration (level4)

#### Penalties

Request that further training is required

Being formally reprimanded (oral or written)

Suspension of registration up to 12 months

Removed from the registrar (totally) or (deregistered specified system)

#### Serious misconduct

Specified system found to be in a state that would suggest that no testing / maintenance has been completed for some time

Specified system is directly linked to a serious injury

Specified system is directly linked to a death

#### Current IQP registration

- Multiple IQP licences
- ► Key competences may be missed
- Different requirements in each area
- Training and upskilling can vary depending on council

#### Proposed changes

- One registration for IQPS monitored by an organisation like Water NZ
- Discipline system as discussed
- Ability to monitor training
- Ability to set standards and requirements for IQP registration
- Possibility that only qualified tradespeople with the relevant licences are the only ones who can test backflows
- One licence not many