



# Taumata Arowai update

14 March 2023





### Te Whakatauākī a Taumata Arowai

Ko te wai ahau, ko ahau te wai.

He whakaaturanga tātau nō te wai.

Ko te ora te wai ko te ora o te tangata.

He taonga te wai me tiaki.

Ko wai tātou.

Ko wai tātou.

I am water, water is me.

We are reflections of our

water.

The health of the water is the health of the people.

Water is a treasure that must be protected.

We are water.

Water is us.





## What we will cover today

- General update
  - Ray McMillan, Head of Regulatory
- Monitoring rules
  - Noah Hensley, Senior Technical Advisor
- Reporting requirements
  - Michael Howden, Data + Insights Manager
- Pātai / questions
  - Opportunity to answer any further pātai / questions you might have

# General update





## **Cyclone Gabrielle**

- We're working with suppliers and communities in areas affected by Cyclone Gabrielle.
- Our role in an emergency is to support and coordinate the drinking water component of the broader emergency response.
- Initial observations are we need to work with the water sector to lift capability in resilience to emergencies.



13 April 2023: Next Water New Zealand webinar Emergency management and Cyclone Gabrielle learnings



### Unregistered suppliers – no action needed



- All drinking water suppliers have a duty of care to ensure any drinking water they supply is safe to drink.
- Owners of unregistered drinking water supplies have up to November 2025 to register with Taumata Arowai and November 2028 to fully comply with the requirements of the Water Services Act 2021.
- These timeframes provide an opportunity for Taumata Arowai to work with our unregistered community to understand their needs and circumstances, and we are.



## Shining a light on performance



- Monitoring and reporting helps us promote public understanding of drinking water supplies and develops our understanding of environmental performance of drinking water networks.
- Over time monitoring will help lift the performance of the water sector to ensure everyone has access to safe and reliable drinking water every day.
- Timely and accurate information collection helps us to build an accurate picture.

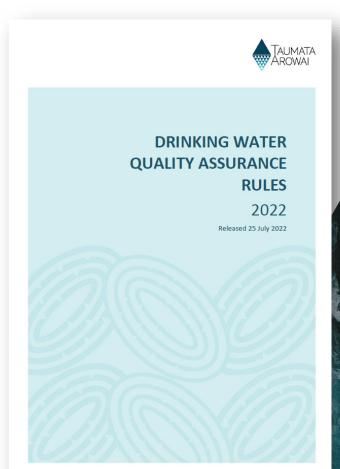
# Monitoring rules



### Suppliers' responsibilities



- All registered suppliers must ensure the water they supply is safe and complies with:
  - Drinking Water Standards
  - Drinking Water Quality Assurance Rules / Acceptable Solutions
  - Aesthetic Values
- The rules have been set for water suppliers, not for Taumata Arowai.





## Why do I need to monitor and report?



- Monitoring tells you what you need to know to ensure you are supplying safe drinking water. It's a key part of assessing and managing your risks.
- It's your responsibility to know whether you comply. You tell us this in your reporting.
- Reporting gives you an opportunity to explain any non-compliance. Our response will be proportionate to the scale, complexity and risk of your supply.
- Suppliers know their supply/s the best and are best placed to manage the risks.



## **General Rules – Reporting periods**

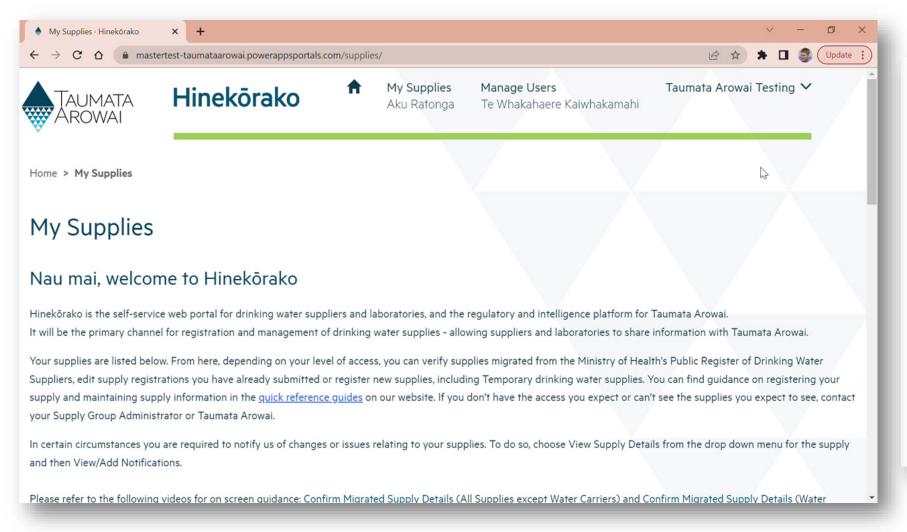


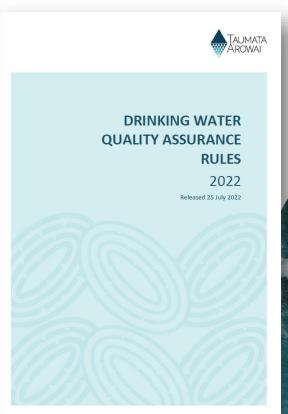
- Must report compliance for key parameters to Taumata Arowai
  - G1. Level 1 rules every 6 months (E. coli, total coliforms, turbidity)
  - G2. Level 2 rules every 3 months (E. coli, total coliforms, turbidity, UV dose, FAC, pH)
  - G3. Level 3 rules every month
    - Bacterial compliance (FAC, UV dose, Ozone residual)
    - Protozoa compliance (Turbidity, Ozone C.t, UV dose)
    - Distribution zone (FAC, E. coli, total coliforms)
  - G4. All other monitoring rules annually
  - G5. All assurance rules annually

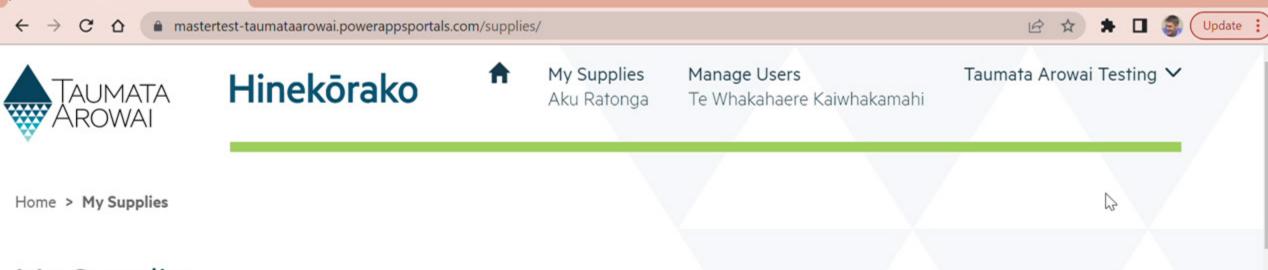


## **View My Rules tool**









### My Supplies

My Supplies · Hinekōrako

#### Nau mai, welcome to Hinekōrako

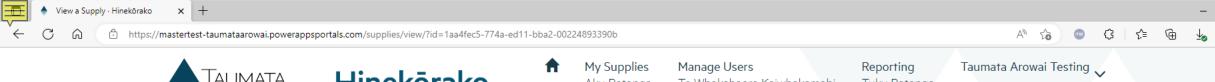
Hinekorako is the self-service web portal for drinking water suppliers and laboratories, and the regulatory and intelligence platform for Taumata Arowai.

It will be the primary channel for registration and management of drinking water supplies - allowing suppliers and laboratories to share information with Taumata Arowai.

Your supplies are listed below. From here, depending on your level of access, you can verify supplies migrated from the Ministry of Health's Public Register of Drinking Water Suppliers, edit supply registrations you have already submitted or register new supplies, including Temporary drinking water supplies. You can find guidance on registering your supply and maintaining supply information in the <u>quick reference guides</u> on our website. If you don't have the access you expect or can't see the supplies you expect to see, contact your Supply Group Administrator or Taumata Arowai.

In certain circumstances you are required to notify us of changes or issues relating to your supplies. To do so, choose View Supply Details from the drop down menu for the supply and then View/Add Notifications.

Please refer to the following videos for on screen guidance: Confirm Migrated Supply Details (All Supplies except Water Carriers) and Confirm Migrated Supply Details (Water





### Hinekōrako



Aku Ratonga

Te Whakahaere Kaiwhakamahi

Tuku Ratonga





#### Actions for this supply

Edit Supply View/Add Notifications View/Add Drinking Water Safety Plans View/Add Exemptions

View My Rules

Details of your supply are displayed below. If you need to edit the information select Edit Supply from the Actions list. If the 'Edit Supply' option does not show you may not have access, or the supply is being processed by us. Please contact your Supply Administrator for assistance.

#### Summary

#### Supply Details

Supply ID

SEL004

Supply Name \*

Self-supplied building >500 Population

Supply Type \*

Self-supplied building

Ownership Type

Government Agency

**Population Supplied** 

800

Community Name

Self-supplied building >500 Population

Hapori Type

N/A

Hapori Type Other Please Describe















View My Rules · Hinekōrako





My Supplies Aku Ratonga Manage Users Te Whakahaere Kaiwhakamahi

Reporting Tuku Ratonga Taumata Arowai Testing >

Home > My Supplies > View My Rules

#### View My Rules

This tool helps you to identify any Drinking Water Quality Assurance Rules (Rules) that apply to your drinking water supply.

Use of this tool is optional. It does not affect any other information or settings within Hinekorako or serve as a record about the operation of your supply. It simply helps you to identify any Rules that apply to your supply, which must be reflected in the drinking water safety plan you prepare for your supply.

As a drinking water supplier, you are responsible for identifying and complying with all applicable legislative requirements - including Rules - for your supply. While this tool is intended to help you identify relevant Rules, it does not limit or replace your responsibilities. You can view a full copy of the Rules at <u>Drinking Water Quality Assurance Rules | Taumata Arowai</u>. Information about other legislative requirements for drinking water supplies is available at Supplier responsibilities | Taumata Arowai.

#### What are the Rules and do I have to comply with them?

Taumata Arowai makes the Rules under the Water Services Act 2021. They set out detailed requirements that relate to functions and duties under the Act. The Rules are not 'one size fits all'. Different Rules apply to different types of drinking water supply, depending on their scale, complexity and risk profile. You can find out more about the Rules at New Standards, Rules, and Aesthetic Values | Taumata Arowai.

Taumata Arowai also makes acceptable solutions and verification methods under the Water Services Act 2021. If you choose to adopt an acceptable solution or verification method, you may be deemed to comply with the Rules. The acceptable solution or verification method will tell you whether this is the case.

#### How do I use this tool?

This tool uses information you have provided to us to identify applicable Rules. Selected details about your supply are set out below. The drop-down boxes are pre-populated with options that match the supply details. You can change these boxes to better reflect the operation of your supply, or to explore different options.

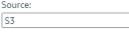
The drop-down boxes only display options that are permissible for the supply details you have provided. If your supply details are not correct, please update them from My Supplies and then return to this page to check the revised details. Click on the 'View' button to see the detailed Rules that apply to your supply, based on your drop-down box selections.

Supply Name: Self-supplied building >500 Population (SEL004)

Population Supplied: 800

Supply Type: Self-supplied building

eneral:	
General	~



Treatment: T3



This tool uses information you have provided to us to identify applicable Rules. Selected details about your supply are set out below. The drop-down boxes are pre-populated with options that match the supply details. You can change these boxes to better reflect the operation of your supply, or to explore different options.

The drop-down boxes only display options that are permissible for the supply details you have provided. If your supply details are not correct, please update them from My Supplies and then return to this page to check the revised details. Click on the 'View' button to see the detailed Rules that apply to your supply, based on your drop-down box selections.

Supply Name: Self-supplied building	>500 Population (SEL004)	Population Supplied: 800
General:  General  V	Source: S3 ▼	Treatment:  T3
View		Chemical  Cyanotoxin  Cyanotoxin

Supply Type: Self-supplied building



Cyanotoxin
Cyanotoxin

View

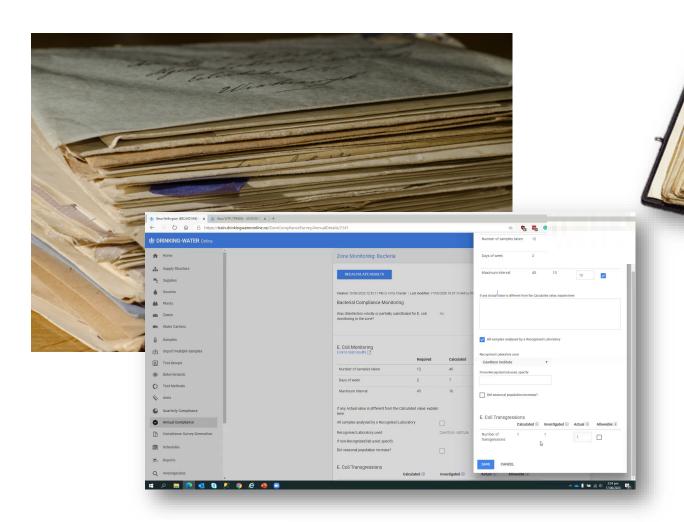
#### 4.1 General Rules

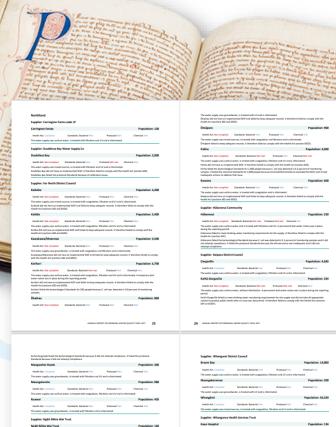
Rule	Requirement	Assurance/	Compliance period
Number		Monitoring	
G1.	Drinking water suppliers demonstrating compliance against level 1 Rules must report to Taumata	Monitoring	As set out in table 3
	Arowai the water quality monitoring information set out in table 3.		
G2.	Drinking water suppliers demonstrating compliance against level 2 Rules must report to Taumata	Monitoring	As set out in table 4
	Arowai the water quality monitoring information set out in table 4.		
G3.	Drinking water suppliers demonstrating compliance against level 3 Rules must report to Taumata	Monitoring	As set out in tables 5
	Arowai the water quality monitoring information set out in tables 5, 6 and 7.		6 and 7
G4.	Reporting against Level 1, level 2 and level 3 monitoring rules that are not included in tables 3, 4, 5, 6,	Monitoring	As set out in the
	and 7 must be made to Taumata Arowai annually within 40 working days of the end of each calendar		relevant rules
	year.		
G5.	Drinking water suppliers demonstrating compliance with level 2 and level 3 Rules, must report to	Assurance	1 Year
	Taumata Arowai on their performance against all assurance rules annually within 40 days of the end of		
	each calendar year. <sup>5</sup>		
G6.	All samples collected from drinking water supplies for monitoring that are analysed by laboratories,	Assurance	1 Year
	must be labelled with the unique source, treatment plant, distribution zone, or Water Carrier Service		
	identifier allocated by Taumata Arowai, to show where the sample was collected from and the time		
	and date that the sample was collected.		
G7.	Drinking water suppliers must take reasonably practicable steps to ensure that samples for E. coli, total	Assurance	1 year
	coliforms, or other microbiological contaminants are delivered to a laboratory within 24 hours of the		
	sample being collected, and at a water temperature that is no higher than the water temperature at		
	the time of sampling but above zero degrees Celsius.		
G8.	All water samples that require laboratory analysis and are used to demonstrate compliance with these	Assurance	1 year
	Rules must be:		
	analysed by a laboratory accredited by IANZ for the type of analysis being undertaken; and		
	collected according to any instructions and specifications provided by the laboratory.		
G9.	Equipment used for the analysis of single samples (grab samples) by drinking water suppliers, to	Assurance	1 Year
	demonstrate compliance with any rule, must be calibrated/verified in accordance with the instrument		

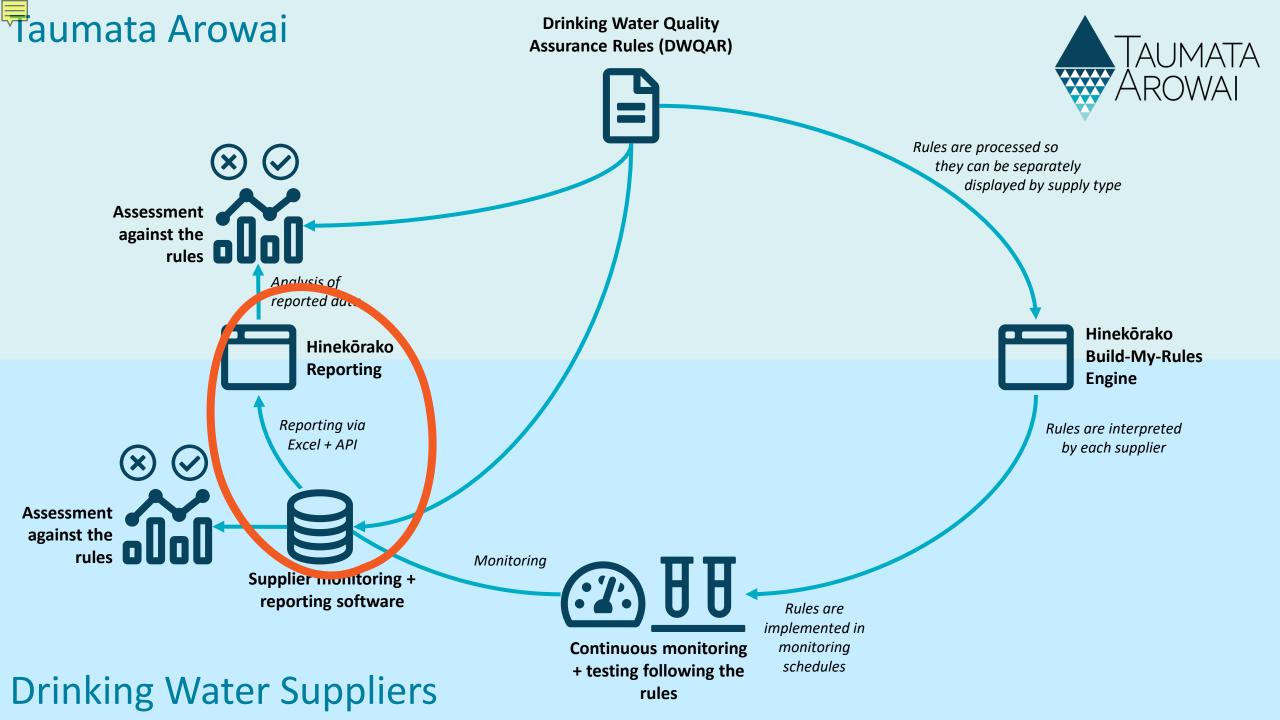
# Reporting requirements



**Compliance reporting in the 20th Century** 

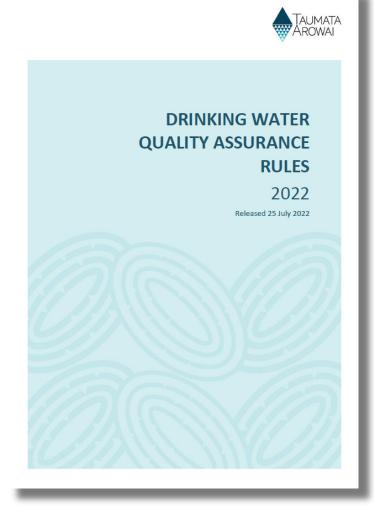


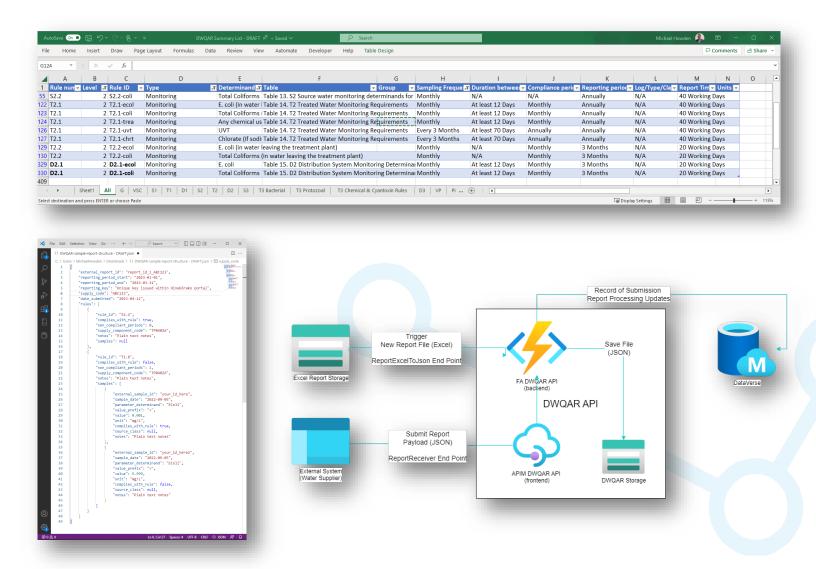


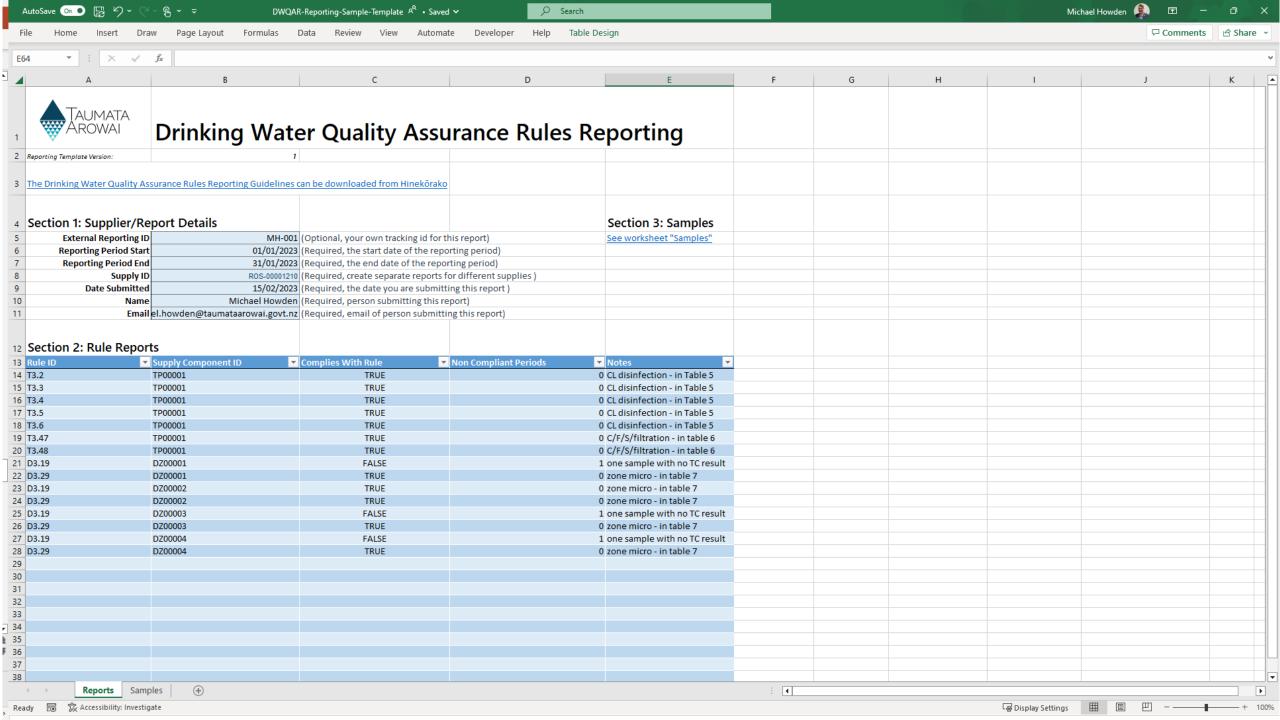


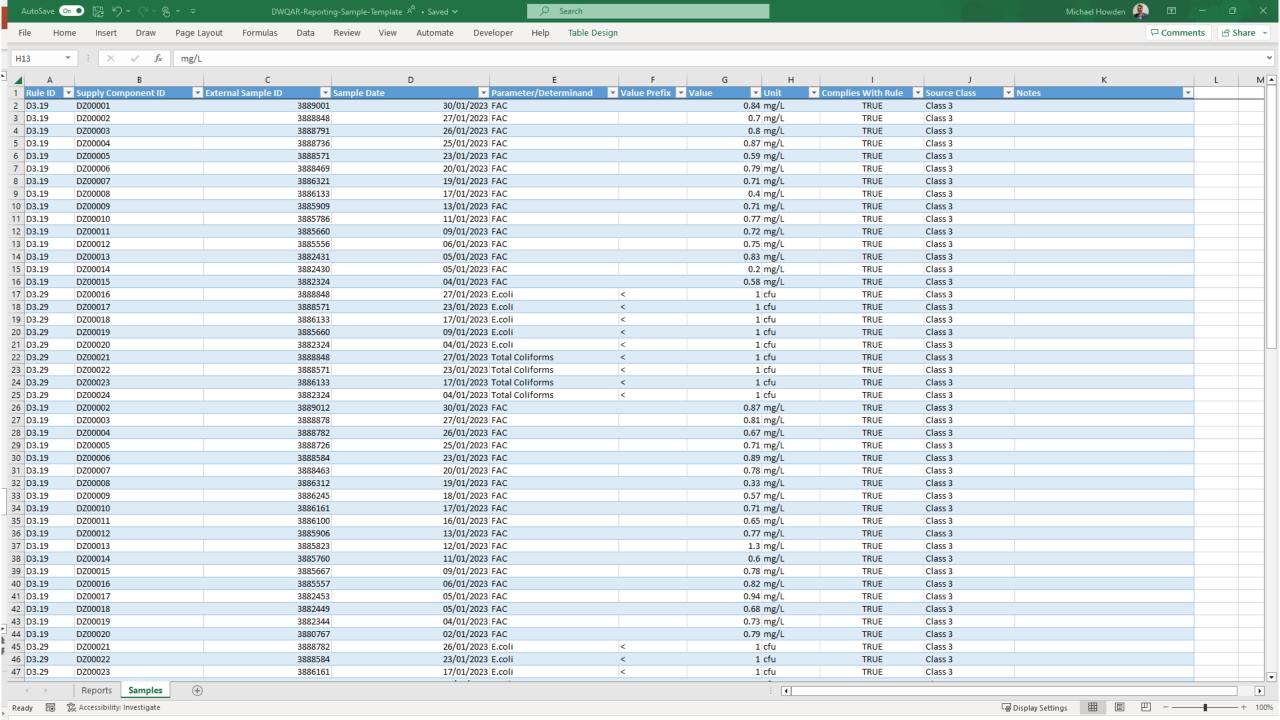


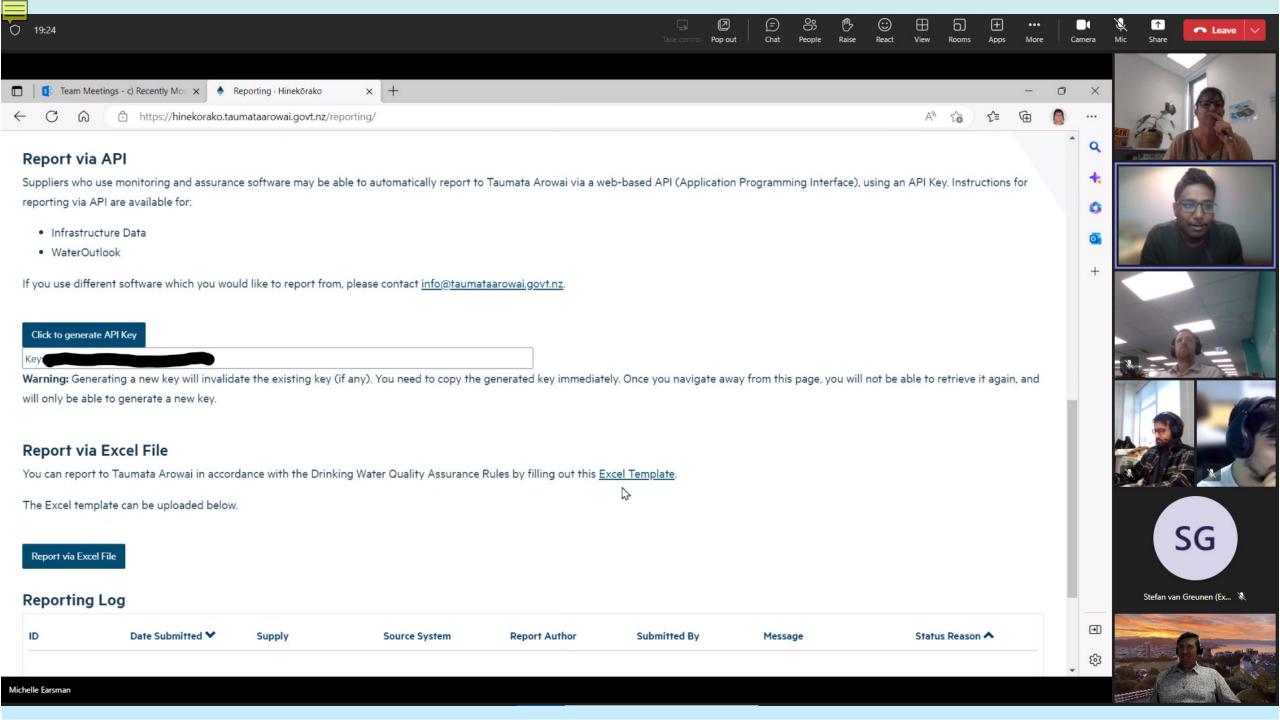
### **Compliance reporting in the 20th Century**



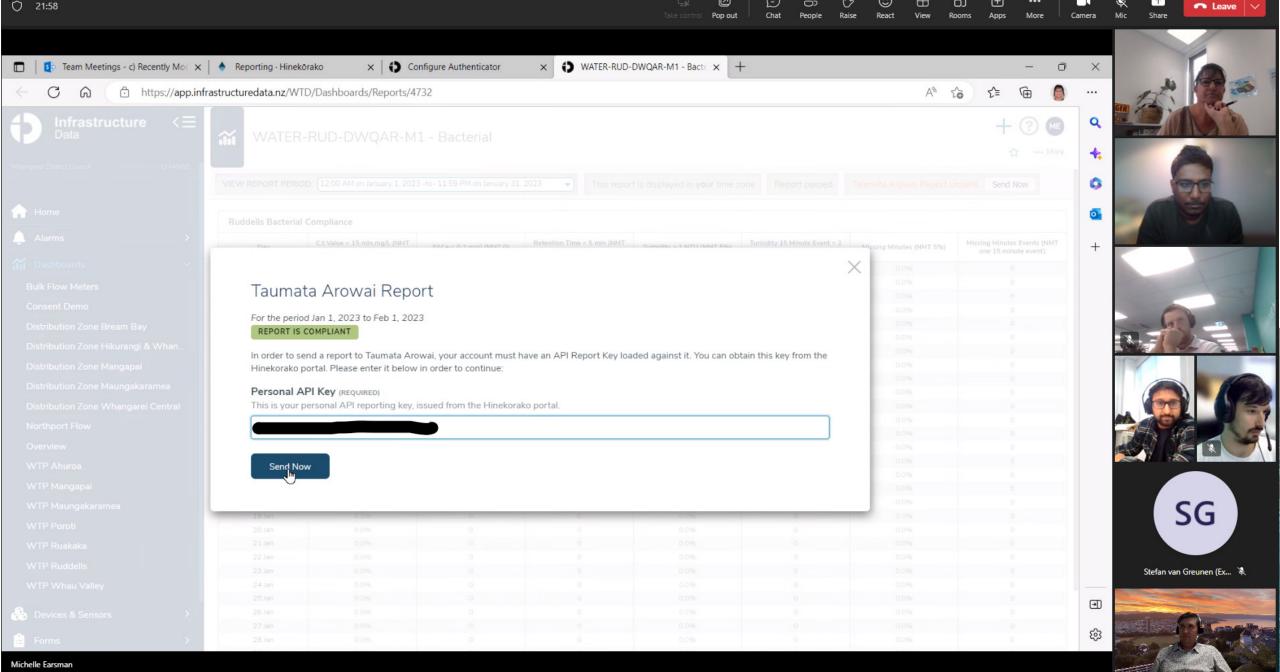


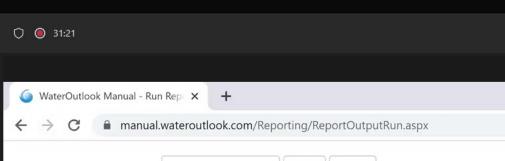












Run Report Output Test Back

#### **Captured Report Output**

The outputs captured from the report when run will be shown below.

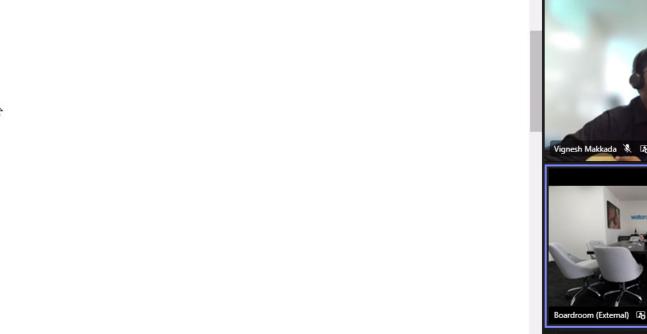
#### Taumata Arowai Upload

Parameter	Value
External Report ID	Demo_44993.51
Reporting Period Start	2023-01-01
Reporting Period End	2023-01-31
Supply Code	PIV001
Date Submitted	2023-03-08

#### Rules

Rule: T3.2

Parameter	Value
Rule ID	T3.2
Complies with Rule	Yes





← Leave



































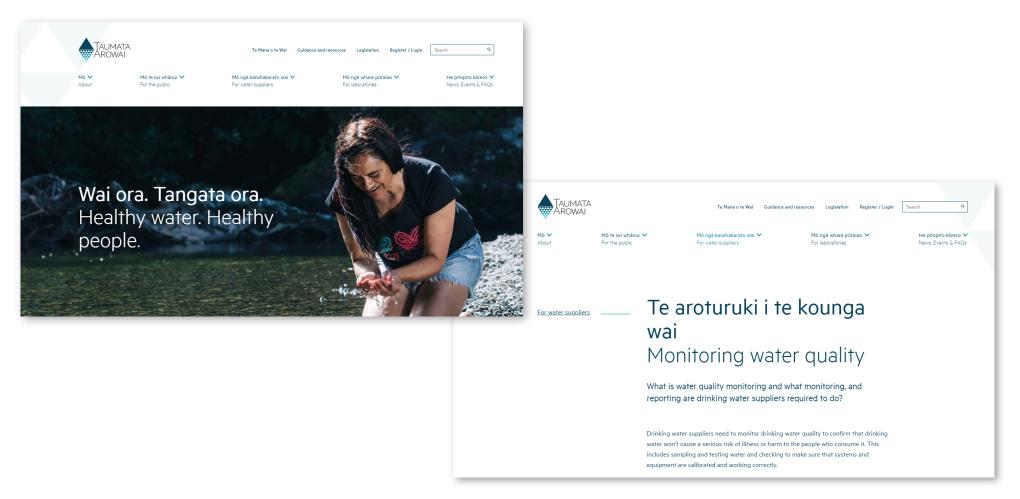


X



### For more information





Visit www.taumataarowai.govt.nz/for-water-suppliers/monitoring-water-quality/



# When do you need to report?



Rule module	What is due?	Begin reporting from
Level 3 modules (serving >500 people)	Monthly reports	1 March 2023 (covers monitoring data of registered drinking water supplies from 1 January 2023)
Level 2 modules (serving 101 - 500 people)	Quarterly reports	1 April 2023 (within 20 working days)
<b>Level 1 modules</b> (serving 26 - 100	6-monthly reports	1 July 2023 (within 20 working days)



### What's Next?





Provide further guidance and clarification.



Follow up on missing and non-compliant reports.



Determine how we report on compliance, safety and risk.



Refinement to the Drinking Water Quality Assurance Rules.





# Pātai | Questions?