

PROPOSED CHANGES IF ALERT LEVEL 4 IS REDUCED TO LEVEL 3

All work areas below should only be progressed if they can be completed safely in the COVID-19 environment and appropriate safe operating protocols are in place

Main Offices

- Essential staff at office maintaining Level 4 protocols
- Staff continue to work from home using digital capability

Operational Sites

- Site separation continues with physical distancing of staff on sites
- Operations staff maintain Level 4 protocols

Operations Activities Reinstated

- Maintenance practices on linear assets (including meter renewals, leak detection, water zone management and reinstatement)
- Planned wastewater overflow investigations and pipe cleaning
- Planned maintenance, connections, renewals work and development services on the retail network
- Pump station maintenance and cleaning
- Maintenance of valves, hydrants and equipment
- Reactive maintenance extended from P1 – P6

Developer Services Reinstated

- Compliance and inspections - subdivision connection works, subject to restoration of housing construction works
- Connections of water and meters to address outstanding connection applications – subject to wastewater being connected and drainlayers etc. services also restored

Meter Reading

- Reading cycles start again
- Meter issues actively resolved

Billing, Receipting, Collections and Trade Waste

- Limited staff return to site if any telephony / latency issues
- Staged return plan developed, where COVID protocols including physical distancing can be achieved

Active Construction Sites

- **All** active construction sites could reopen
 - Applying same COVID-19 protocols as operational sites and following any specified industry guidelines
 - Key construction task lists will be required at each site, identifying which works can be halted at short notice and those which must be completed once started
 - Site opening is dependent on associated supply chains restarting including:
 - Concrete / Steel / Gravels
 - Spoil transport, disposal and waste removal
 - Fuel supply
 - Plant / Equipment hire
 - Construction labour availability
 - Traffic control