



Creating Greater Western Water

Maree Lang

Managing Director





Healing and caring for Country



Australian water context

Our obligations and commitments

Our operating context

Inflation, transforming climate and environment policy, drier climate, supply chain and infrastructure challenges, skills shortage, uncertain population growth

Legal responsibilities

GWW operates under the Victorian *Water Act 1989* and the *Water Industry Act 1994*

Government policy and direction

Water for Victoria, Letter of Expectations, Water is Life, Central and Gippsland Region Sustainable Water Strategy

Our commitments

UN Sustainable Development Goals, Price Submission customer outcomes, MD Accord, Greater Melbourne Urban Water and System Strategy (Water for Life)

Our response

2030 Strategy (long-term), priorities for 2023-24 (short-term)

Our service area

- 1.43 million people
- 17 dams and water catchments
- 10 recycled water plants
- 8 water filtration plants
- 568,000 residential customers
- 47,000 non-residential customers
- 121,000 ML/year of water consumption (drinking and recycled)





Diverse community

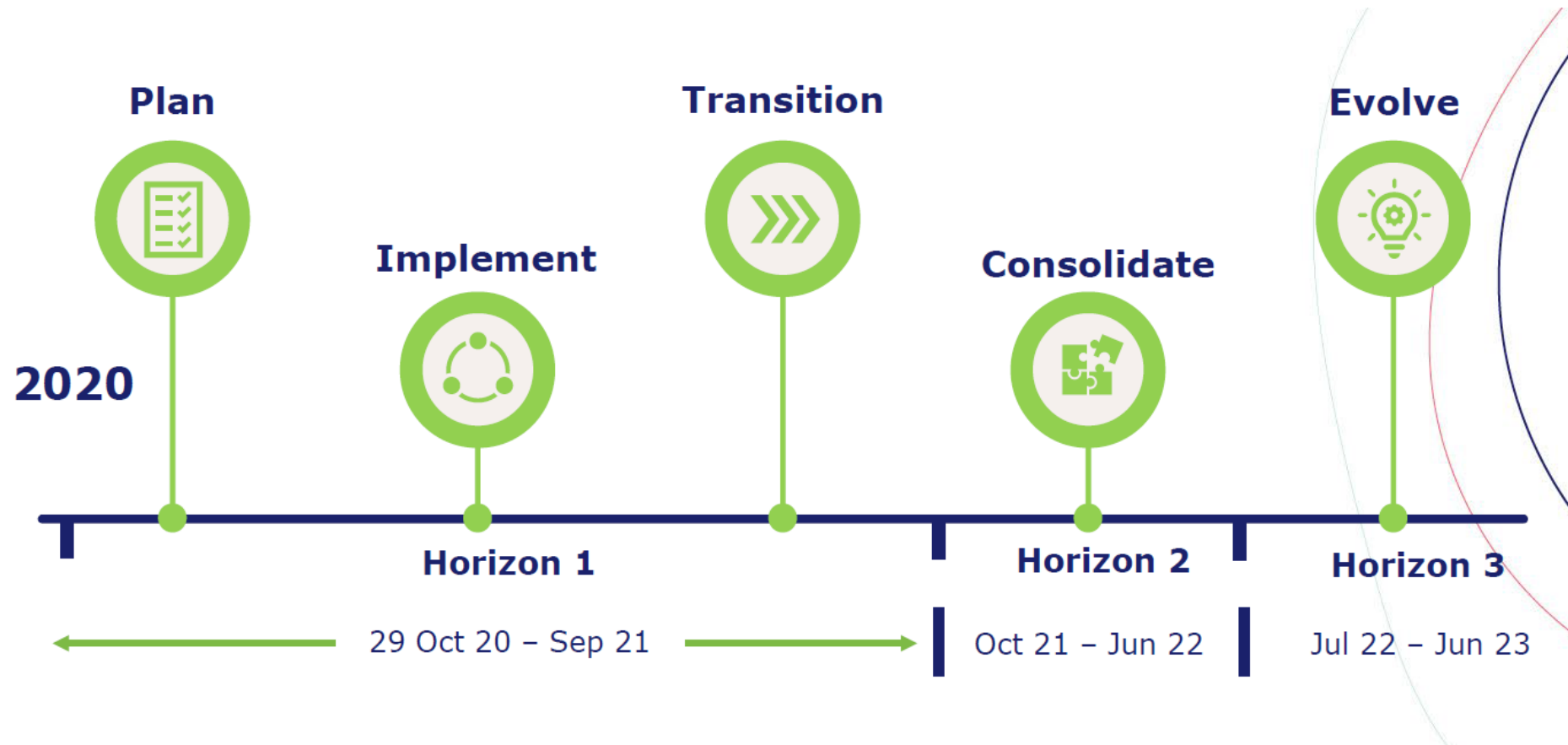


Large scale solar



Asset Delivery Transformation

Integration horizons





Our people, our culture

Enterprise focus areas



Link to strategy and prioritisation

Decision making, clarity on impact, autonomy.



Collaborate and connect

Collaboration, consistent performance measurement, reward and recognition.



Growth and development

Navigate change and how they progress within their career. The DEI Survey results support this.

These are the biggest drivers of engagement to positively influence culture at an enterprise level.

Thriving people and Country



2030
Strategy

