

Dr. Jenny Wigley, Chris Allen, Abel Immaraj, Dr. Arash Farjood

# The citizens have spoken: the ball's in the strategy court

Watercare Services Ltd, Aurecon



**water**  
NEW ZEALAND  
CONFERENCE & EXPO  
17-19 OCTOBER 2023  
Tākina, Te Whanganui-a-Tara Wellington

## Council asks why Watercare wasn't better prepared

6:47 pm on 25 June 2020

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**News**hub.

7 September 2023

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AUCKLAND

Auckland's Watercare looks to take more water from Waikato River in bid to cope with droughts and high demand

# 2020

## Watercare boss Raveen Jaduram says focus on salary contributed to resignation

RNZ

15 Sep, 2020 11:57 AM 2 mins to read

Save

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INFRASTRUCTURE

## Auckland's drought: fate or failure?

*Watercare is under the gun. A predictable drought mishandled, two critical reports in as many months, Auckland councillors fuming after being*



"This is an absolute wake-up call that because of climate change we can expect quite severe droughts" Auckland mayor Phil Goff 6'50"

from Morning Report | [Add to playlist](#) | [Download](#)

Stuff

environment

## Auckland drought: Goff says Watercare could have done better

Todd Niall • 09:36, Jul 20 2020



**RNZ**

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NEW ZEALAND / ENVIRONMENT

## Auckland drought 'a wake up call' for water supply

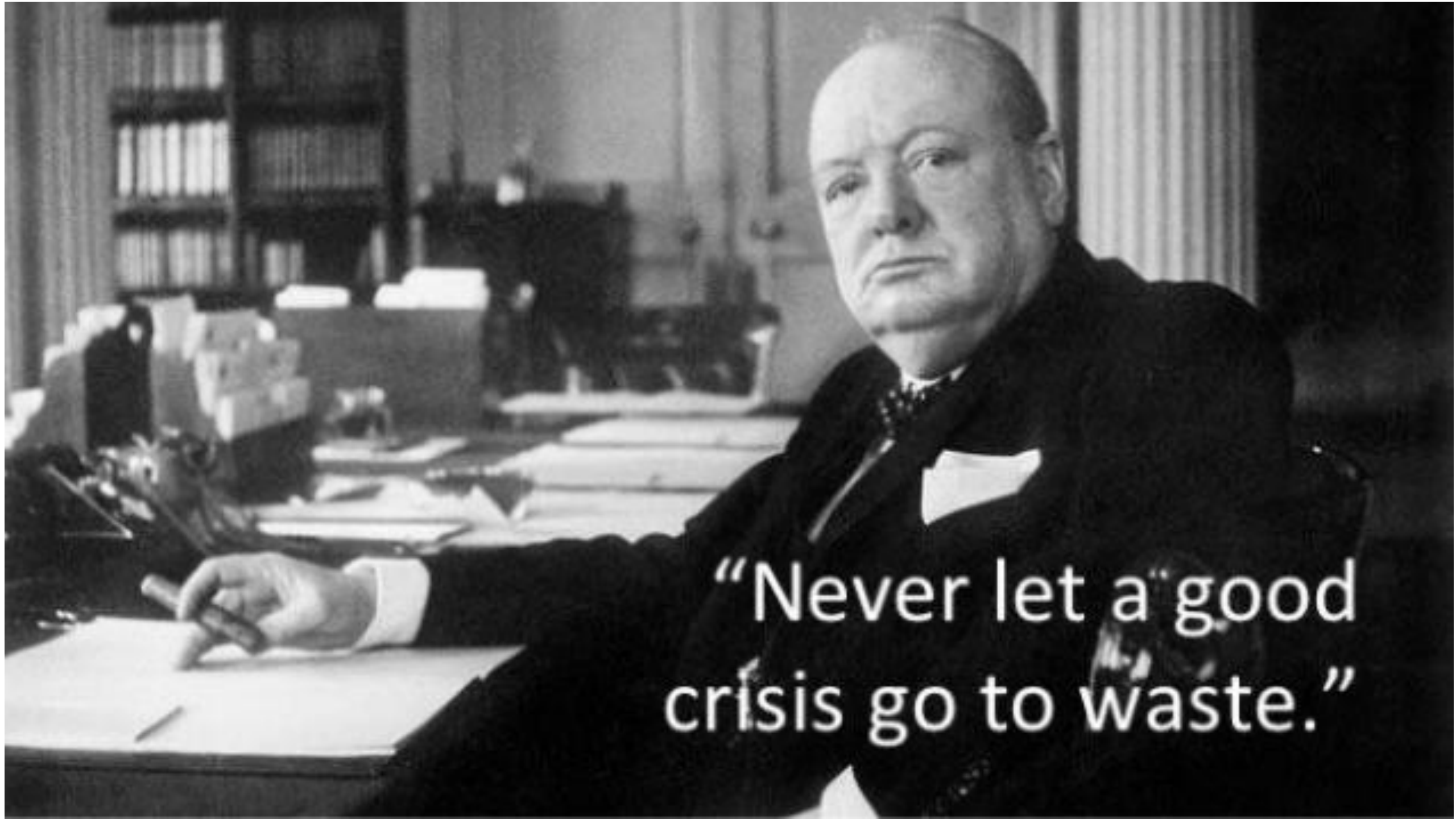
1:45 pm on 28 May 2020

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**water**  
NEW ZEALAND  
The New Zealand Water & Wastes Association Waiora Aotearoa



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A black and white photograph of Winston Churchill sitting at his desk. He is wearing a dark suit and a white pocket square. His right hand is resting on a pen over a document on the desk. The background shows a bookshelf filled with books and a window with vertical blinds.

“Never let a good crisis go to waste.”

**We needed  
a new  
model for  
engaging  
with  
regular  
folks**

**Survey feedback  
(2020):**

- 'We're surrounded by water, it's ridiculous that we're in a drought'
- 'We paid the Watercare CE that much and now we're in a drought?'
- 'Why do I have to pay for rain?'



# Enter: Koi Tū



## Workshops across the city - 2021





Citizens' Assembly - Aug-Sept  
2022





## Four days in the Fale



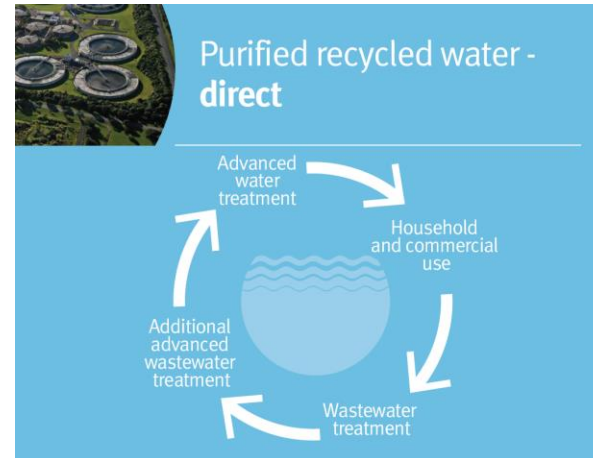




This source:



+ education on this:



+ keep this option open



# The recommendations







Manukau 2021  
What do these recommendations mean  
for me as a strategic planner?







What should be the  
next source (or sources)  
of water for Auckland?



# Climate change challenges call for citizens, not consumers





# Underinvestment vs Overinvestment



The Australian

<https://www.theaustralian.com.au> > ...

## Mothballs for Brisbane recycling scheme

21 Hān 2013 — The 16km Western Corridor pipes water from three recycling plants to power stations west of Brisbane to alleviate the need for them to draw ...



# The challenge

- external experts
- leaders



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